451 Research

The beginning of the end(point): where we are now and where we'll be in five years

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Opinionated Goofball Compulsive researcher **Embraces awkwardness →**





d The d Big d Big Picture

The Market View

The Buyer's View

Trends Tends and the Future



Why are we here?

- Disruption in the endpoint security market
- Confused buyers
- Confused sellers
- Current and future opportunities





TL;DL, or before I lose you in my rant...

IT and consumer technology has changed

Attacker TTPs have changed

Defenses stayed the same...

Sorry, no, they got worse



Industry missteps

Products that only work at corporate HQ

Products that break the user

Assuming any one layer must achieve 100% efficacy

Products that bury the customer in data

Making consumers a secondary priority



The Big Market View Line View Line View Line View















The Attacker Landscape has changed, permanently





Is antivirus dead?

"Nobody wants to say antivirus is dead, but let's just say they're planning ahead for the wake and eyeing the stereo."

Wendy Nather, 451 Research (2013)



Is antivirus dead?



Adrian Sanabria

Senior Analyst, Enterprise Security Practice at 451 Research Aug 26, 2015 • last reply Apr 23, 2016 • 1.4K views

Netflix replaces AV-as-a-product with AV-as-a-feature. Long live AV!

This is going to be widely talked about in the next few days, and as I've been heavily focused on covering endpoint security (really, threat detection, prevention and remediation in general) for a few years now as an analyst, I feel like I need to set a few inaccuracies straight.

http://www.forbes.com/sites/thomasbrewster/2015/08/26/netflix-and-death-of-anti-virus/

TL;DR: AV is NOT dead, SentinelOne IS anti-virus (though that's not all they 'are', read on for details), Protectwise isn't a direct FireEye replacement and marketing hype is hypey. That said, the revolution is real, and I've been eagerly waiting for *someone* to publicly take this step. It doesn't surprise me that it was Netflix.



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Is antivirus dead?

What's dead, if anything, then?

The traditional *process* of addressing endpoint threats is fundamentally **broken**, and is in the process of being replaced



There's no Advanced, just the new Normal.







The First Great Endpoint Security Consolidation200320062010



~30 acquisitions



Events that helped kickstart the Second Great Endpoint Security Consolidation

Before 2010

2003-2009

- Mostly adjacent endpoint security/management technologies
- Took our eyes 'off the ball'
- Got waaaay too excited about whitelisting
- Laptops instead of Desktops

After 2010

2010: Stuxnet (whaaat?!)

- State-sponsored malware 2013: APT1 (uh-oh)
- More state-sponsored malware
 2013: Snowden (oh crap)
 - Domestic malware, threats and attack tools

2014: Ransomware (HALP!)



The Second Great Endpoint Security Consolidation201020142016+



26 acquisitions (so far)





13% run one endpoint security product

26.9% run two

59% run three or more concurrently

Why?



Stats and Facts!

67% using endpoint config mgmt 65% using HIDS/HIPS 59% using FDE 56% using NAC 49% using FIM 47% using Whitelisting



Traditional Antivirus and Endpoint Protection

Post-AV Prevention

December, 2015 62 vendors



The market now, 10 months later

Prevention (pre-execution)

Detection (post-execution)

77 Vendors

Data collection

50/50 split complementary/ primary



Prevention: Primary

| Subcategory | Examples |
|------------------------------|--|
| AV Suites, aka 'EPP' | Symantec, McAfee, Trend, Malwarebytes, BitDefender, Kaspersky, Sophos, etc |
| Newcomers, aka "Next-Gen" AV | Cylance, Invincea, Sentinel One, CrowdStrike |



NGAV? MY definition (not Gartner's)

The ability to stop threats without prior knowledge of them

What is prior knowledge?

- Signatures
- loCs
- Malware analysis sandbox
- Blacklisting



Prevention: Detection

- Behavioral analysis: Software
- Behavioral analysis: Users
- Kernel shims
- Deception
- In-memory scanning

Prevention vs Detection: a question of cost



Endpoint Data Collection

- Many use cases:
 - detection
 - forensics
 - incident response
- No more blind spot



What about remediation and response?

Who is gonna clean this up?

- Remediation vs Containment
 - Remediation is actually cleaning up the malware, artifacts with intent of returning a system to a production-ready state
 - Containment is limiting the damage of an attack, e.g. network isolation/quarantine, killing processes, blocking C2...)
- Automated Endpoint Remediation
 - Usually part of a solution that records all endpoint events/activities, allowing it to "undo" what an attacker or malware has done.



Understanding the startup cycle



Adrian's Endpoint Security Roadmap

- 1. Better malware mousetrap
- 2. AV Certification (newer vendors)
- 3. Non-malware attacks
- 4. EPP features (newer vendors)
- 5. Data visibility
- 6. More robust and resilient platforms



Do enterprises even *need* better AV?

Hardening Windows

- CIS benchmarks (hardening)
- Ad-blocking
- Remove unnecessary software/features
- Least privilege:
 - flash click-to-run,
 - disable/restrict java plugin
 - selective whitelisting

Free/OSS Tools

- Microsoft EMET
- Microsoft AppLocker
- Artillery (Binary Defense)
- OSSEC (Trend Micro)
- El Jefe (Immunity)
- Cylance Detect
- Sandboxie (Invincea)
- AIDE (FIM)
- ROMAD
- 0Patch



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I have data: Voice of the Enterprise

451 Research has a panel of highly accredited senior IT executives who participate in surveys focused on enterprise IT trends. This proprietary panel consists of 30,000+ IT decision-makers in North America and Europe. Respondents of this Information Security survey are members of the panel who were qualified based on their expertise in their organization's IT deployment.

The Voice of the Enterprise: Information Security survey wave was completed during the month of June & July 2016. The survey represents more than 930 completes from pre-qualified IT decision-makers primarily based in North America and Europe. In addition to regular quarterly topics, this survey focuses on organizational dynamics around the information security function within enterprises.



What's happening in the enterprise?

Endpoint sec is **ubiquitous**

Endpoint sec is **mature**

It is the #1 change Enterprises are planning to make in 2016

Why?



INFORMATION SECURITY: ORGANIZATIONAL DYNAMICS 2016

Top Security Pain Point

Q4. What do you consider your top internal information security pain point within your organization for the previous 90 days?

Source: 451 Research, Voice of the Enterprise: Information Security, Organizational Dynamics 2016



Malware

Malicious Software (Malware)



17.9%

"How would you rate your current suite of Endpoint Security tools against...

| Use Case | % effective or very effective |
|---|-------------------------------|
| Detecting Known Malware | 75% |
| Preventing Known Malware | 68% |
| Detecting Unknown Malware | 29% |
| Preventing Unknown Malware | 25% |
| Detecting and/or preventing non- malware attacks | 40% |



What are your organization's top three Infosec projects over the next 12 months?



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PERCENT OF SAMPLE

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What are the big problems?

- We no longer have one perimeter: we have **many**
- Sloppy defense in depth
- Information asymmetry
- Market currently unstable (still consolidating)
- Blind Spots
- Blaming the user (aka "stop clicking links")
- Discarding useful tech because it wasn't a silver bullet
- Ending the leapfrogging and so much more!



From one perimeter to many

Mobile

Traditional Data Center

Cloud

SaaS



From one perimeter to many





Why are we still investing so heavily in the perimeter?



* - I made this number up. We have the number, I just didn't look it up.





This is where many of your employees actually work





Personal Laptop hand-me-down from the in-laws; malware preloaded



\$50 DSL modem, still working hard to take

down Krebs





Conclusion? Security controls MUST travel with the asset.





Advanced Malware Detection, Day 1:





Advanced malware protection story, part 1

Once upon a time, the company I worked for acquired a malware analysis sandbox product. Life was good; malicious Win32 binaries were detected and blocked. They did not reach the endpoint.





Advanced Malware Detection, Day 2:



ENDPOINT



NETWORK

Advanced malware protection story, part 2

The attackers realized Win32 binaries were easily detectable in a network stream, and decided they'd create a Java JAR 'wrapper' to evade detection. It worked! The bad guys were back in business, and it didn't take long for them to figure out how to evade these defenses, that were years in the making.





The bad guys *will* find a way to evade preventative controls.







zeusbot.exe



Advanced malware protection story, part 3

They didn't even write any new malware – really all the JAR file did, once it got onto the endpoint, was reassemble the same malware used previously, which was broken into pieces across a handful of .class files and obfuscated to evade detection.



Advanced malware protection story, part 4

Finally, we realized that the majority of our issues with malware were not at the headquarters location anyway, but at our smaller branch offices. Since this malware sandbox product was very expensive, we could only afford to buy one, and the corporate headquarters seemed the most rational place to put it.



Advanced malware protection story - conclusions

- The product was easily evadable, and required months address attacker evasions, whereas attackers needed only days or hours to update evasion tactics.
- The product architecture (expensive, monolithic hardware appliance) made it impossible to place the product where it would maximize value.





Design for the real world

"Customers never enable the more effective functionality in our product!" --Engineer, at a large incumbent AV vendor

Conclusion? Products should adapt to users based on user type, user behavior – not the other way around. Also enable technologies critical to efficacy by default – don't hide them in a sea of configuration options!



Information Asymmetry

AV isn't just protecting against 'known threats'

It is a known threat.

To the bad guys!



Conclusion? A detection engine alone will never stop determined adversaries – it must be part of a coordinated, layered defense



Blind spots: the traditional enterprise has four

Endpoint

East-West Traffic

Data

Cloud/SaaS





O'Really - Distributing Clue to Users by BOFHcam

If you already know what can and will go wrong...











Don't punish the user





Explanation for previous three slides

The jist of this slide is that blaming the user for getting infected with malware is akin to blaming the cow you crashed your car into for you not wearing your seatbelt.

The threat is known, so there's no excuse for not preparing appropriately for it. iOS is used here as an example of a platform that's user friendly (i.e. proving that effective security doesn't have to 'get in the way'), but doesn't commonly have issues with malware.

Furthermore, iOS protects users without need for any special training. Conclusion? Windows (or 3rd party Windows security) needs to be able to adapt to users' needs.



Discarding useful tech because it wasn't a silver bullet

Can Whitelisting Replace Traditional Anti-virus Protection?



2011: "By 2015, more than 50% of enterprises will have instituted 'default deny' policies that restrict the applications users can install."

Technologies like Whitelisting and NAC failed commercially because the use cases were overbearing and too much work to manage. More recent attempts show that a more selective application of these technologies can be successful and effective.



Myth: Solving the malware problem changes everything!

How big a part of the breach problem is malware?

15% in 2012 24% in 2013 33% in 2014

Solving malware still doesn't solve 2/3rds of the problem.



Source: Verizon Enterprise Solutions



Stop playing leapfrog and start playing chess







"Stop playing leapfrog" explanation

Too often, we come up with solutions that only think one step ahead. Take, for example, that many ransomware solutions are encryption-specific. It is a poor assumption that all ransomware will use encrypted data as the leverage to force victims into paying. The reality is that we're already seeing ransomware using other approaches:

- locking people out of systems by setting/changing passwords
- taking data and threatening to expose it

Instead, we need to start thinking many 'moves' ahead, like in chess. When we make this change, how will attackers react? We'll find that we're actually pretty good at predicting attacker behavior, we just need to make a better habit of thinking about solutions capable of lasting for five years instead of six-months.



The solution isn't simple.

We can't get rid of AV

- 1. R&D work done by AV firms is irreplaceable
- 2. Signatures still necessary to track and communicate existing threats
- 3. Compliance
- 4. AV Certification

New entrants can't yet replace AV

- 1. Remediation isn't there yet
- 2. Prevention isn't complete without detection
- 3. Malware isn't the only issue
- 4. Curse of complementing

Conclusion? Customers will continue using multiple products until consolidation completes.



The answer? Layers.

Prevention

Known Threats

Blacklists, reputation filtering, threat intel, signature-based network and endpoint tech Unknown Threats Exploit prevention, malware sandboxes, isolation security, app whitelisting

Detection

Anti-Virus, IDS/IPS, WAF, Known Threats threat intel Unknown Threats Behavioral analytics, anomaly detection, red flags, binary analysis

Response/Remediation

Anti-virus, automated incident response/remediation tools, automated endpoint remediation, reimaging PCs



Thanks!

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